



Shaffi Mather
Founder & Chairman

Dear Friends,

It is indeed a moment of great pride as I share with you that MUrgency Group, a holding company for multiple businesses based out of India, UAE and USA, is now a majority stake holder in Ziqitza HealthCare Limited, India's leading emergency medical response and transportation (Life Support Ambulance Service) company.

The MUrgency - Ziqitza combination will save more lives by strengthening emergency medical response and transportation both in India and abroad. MUrgency Group's investors include Mr. Ratan Tata (TATA), Mr. Kris Gopalakrishnan, Mr. S D Shibulal & Mr. Srinath Batni (ex-Infosys), Mr. Rishad Premji (WIPRO), Mr. Thierry Porte (JC Flowers & Co), Mr. Vish Narain (ex TPG Growth), Prof. Tarun Khanna (Harvard Business School), promoters of Group Meeran and we also have the support of many more reputed names and companies.

We are poised for growth and excited to create meaningful solutions for our customers who need one stop solutions for medical emergencies, at all times however, keeping intact our values of integrity, fostering teamwork and most importantly staying true to the cause of saving and enhancing lives.

We thank you for your support through the years in being a supporter and well-wisher of Ziqitza Healthcare Ltd. We look forward to always being there for you and your loved ones as we are just a call away in the coming years as well!

NEW @ ZHL

01



LAUNCHED 112 ERS IN ODISHA

02



DIAL 104 HEALTH HELPLINE
LAUNCHED IN CHHATTISGARH

Through a competitive bid, Ziqitza was awarded the opportunity to manage and operate the Dial 112 Emergency Response Service in Odisha by the state government. This is the first 112 Project for Ziqitza and marks our entry into the emergency fleet management segment in India. 112 Vans to manage the tasks efficiently have been equipped with modern systems such as GIS and GPS. With these additions, assistance will be provided promptly and effectively.

Ziqitza won the tender to set up and operate a 30-seater Call Center, from where the entire state of Chhattisgarh will be served through the Dial 104 Health Helpline. The service offers holistic medical assistance to people in four major areas; these are Medical Advice, Medical Information, Counseling and Complaint Registration. Ziqitza has experience in managing 104 Health Helpline services in Madhya Pradesh and Odisha.



46 Million +
People Served



12000 +
Employees



3300+
Network of
Ambulances



28
States



250+
Call Center
Seats

HEALTH UPDATE



Integrate yoga into community based well-being initiatives

WHO | Healthworld.com

On the eve of International Day of Yoga (June 21, 2022), the WHO said policymakers should consider integrating Yoga into community based mental health and wellbeing initiatives while increasing efforts to leverage the potential of safe and effective traditional medicine. The UN agency's Regional Director for South-East Asia Poonam Khetrpal Singh said regular yoga practice can help people of all ages and incomes achieve adequate physical activity, making it a high-impact, cost-effective way to prevent and control noncommunicable diseases (NCDs)

India's progress on maternal health, nutrition has to be faster, bigger!

India has made significant strides on social progress indicators but its progress on nutrition, maternal and infant mortality rates needs to be bigger and faster, said Kanni Wignaraja, United Nations (UN) Assistant Secretary-General and Director, Regional Bureau for Asia and the Pacific, United Nations Development Programme (UNDP). She met senior government officials, including health minister Mansukh Mandaviya to discuss UNDP's work for the country's development. She said the way the India government has responded to global data on hunger, poverty and human development indicators has led to not just "a positive and much necessary debate" but also pushed better policy to ensure better results.



Ms. Kanni Wignaraja

Novel Drug for Treatment of Type 2 Diabetes

Newsroom, Cleveland Clinic - 16th February, 2022



Diabetes is a major health problem in the world in general and India in particular. One potential therapy is a once-weekly injectable dual glucose-dependent insulinotropic polypeptide (GIP) and glucagon-like peptide receptor agonist (GLP-1). The drug causes the pancreas to release insulin and block the hormone glucagon. It also slows digestion resulting in individuals remaining full longer and eating less. Late phase II clinical trials reveals it reduces the HbA1c in type 2 diabetes and promotes weight loss. This could be a promising drug against Type II diabetes as well as obesity.

Treatment of Artemisinin-Resistant Plasmodium falciparum Malaria in India

Indian Journal of Preventive & Social Medicine, Volume 53 No. 2 (2022)



Treatment failure in *P. falciparum* malaria is a major roadblock in Malaria management. True drug resistance is one of the causes after ruling out compliance and drug quality issues. The other cause is re-infection with a new strain of the parasite during the treatment period. The objective of the study was to understand the antimalarials prescribed in India for the treatment of Artemisinin resistant *falciparum* malaria. Documents published by the National Vector Borne Disease Control Programme were reviewed. It is found that a combination of oral Quinine and oral Clindamycin can be given for Artemisinin-resistant *P. falciparum* malaria.

SERVING THE NATION

Twin babies delivered on board Dial 108 Ambulance in Punjab

When en route to the hospital, a pregnant lady on board the Dial 108 Ambulance in Punjab was getting into a critical condition and the delivery had to be conducted immediately. Our Paramedic did a great job and delivered two healthy babies who were then transferred along with the mother to the nearest government hospital in a stable condition.

Ambulance Crew

CL: MOHIT ACHARYA | PILOT: VIKRAM SINGH | EMT: HARVINDER SINGH

एंबुलेंस में जुड़वां बच्चों का जन्म, दोनों स्वस्थ

संसू. इकाया : भट्टे पर काम कर रहे चाली एक महिला को डिलीवरी के लिए एंबुलेंस 108 से पटियाला ले जाया जा रहा था। उचित महिला ने एंबुलेंस में ही जुड़वां बच्चों को जन्म दे दिया। जच्चा और बच्चा स्वस्थ हैं और फिलहाल उन्हें राजिंदरा अस्पताल में देखभाल करवाया गया है। एंबुलेंस 108 के चालक विक्रम सिंह और ईएमटी हरविंदर सिंह ने बताया कि



EMT voluntarily donated blood to save a valuable life in Odisha

Our Ambulances in Odisha were at SCB MH to drop a patient, they received a request to immediately arrange blood. On understanding that the blood was a match for our EMT's blood group, he stepped forward without hesitation and donated blood to save the life of the patient.

Ambulance Crew

EMT: Bijay Kumar Sahoo

Ambulance Crew carries patient on stretcher across 2 KMs

We received a call regarding a patient experiencing severe abdominal pain from Sundargarh district in Odisha. However on arriving closer to the location, the crew realized that the ambulance could not travel any further. They disembarked the ambulance and walked to the patient's home for almost 2 kms. With the help of relatives, they carried him back on a cot to the ambulance to successfully transfer him in a stable condition to Bonaigarh SDH.

Ambulance Crew

Pilot: Pratap Kumar Mohanta | EMT: Manas Ranjan Gadnayaak | Helper: Debasis Parida



A display of honesty by Ambulance Crew

Our ambulance was going to Sadar Palamu from RH Hussainabad to drop a patient. En route they found a smartphone on the road. Fortunately, the phone rang and it was the owner of the phone calling to place it. They assured him of the phone's safety and on their way back to the base station, returned it to him safe and sound.

Ambulance Crew

EMT - Lav Kush Yadav | Driver - Surendra Kumar

GOING BEYOND



On a regular basis, the team across states in India, organizes Blood Donation camps. The units of blood collected are shared with Blood Banks, which in turn are used by people who need it in time of dire medical emergencies. These camps are done at villages in government hospitals or in High footfall areas. All precautions are taken to ensure the donor's safety is maintained.

Our Ambulance Crew on many occasions has stepped forward to donate blood at the time of duty without flinching and even thinking twice. This year we have decided to take this cause forward as our CSR initiative. We are donating a mobile blood collection van in Odisha and have pledged to collect 35,000 units of blood to save more human lives.

An Important Link

Asha Workers play a key role in ensuring health and welfare for women in rural areas. Empanelled by the government and trained to dispense education on how to stay healthy, they are indeed an important link between the government and pregnant women.

We at Ziqitza understand their importance and organize a host of awareness and training programs from time to time. So far one lakh Asha workers have been trained about Ambulance Services and Health Helplines. The Asha workers in turn educate pregnant mothers about these services, their importance and how they can use them in case a medical emergency were to arise.

Working closely with Asha workers in multiple states at taluka level has resulted in increased institutional deliveries and improving the IMR & MMR scores of the state.

